

▶ Prescription Processing

The shortage of pharmacists, ever-increasing prescription volumes, and fiscal constraints in health care systems and pharmacies are driving innovative health reform solutions and changes in pharmacy practice. Data Dimensions' outsourced central processing is a practical solution that can improve the efficiency, resource utilization, and ultimately, patient care in pharmacy services.

Pharmacists provide many services including pharmaceutical care, drug compliance and monitoring, health and wellness counseling, and medication management; however, their knowledge and skills are underutilized. Data Dimensions' timesaving technologies and automation of outsourced processing can help pharmacists fulfill their critical role, while increasing service levels and job satisfaction.

In addition, medication errors is of major concern today. Data Dimensions' central processing ensures quality with our quality guarantees and QA procedures, which are based on Six Sigma® methodologies. Your staff can focus on core competencies of the dispensing process, clinical aspects, and patients, while we focus on our core competencies.

Data Dimensions' highly-trained, professional staff is dedicated to providing cost savings in the following:

- ▶ Prescription order entry (new and/or refills)
 - Receive, interpret, analyze, and/or clarify prescriptions
 - Obtain substitution authorizations
 - Coordination of refill orders with your pharmacy's batch run times, delivery times, and overall workflow
- ▶ MAR (Medical Administration Record) Entry
 - Prescription and patient data entry individualized according to your requirements, guaranteed to meet your deadlines
- ▶ Third-party billing and support
 - Manage prior authorization requests
 - Resolve unpaid claims
 - Generate, analyze, and/or alert your staff of transaction rejections
- ▶ Other administrative functions
 - EOB remittance and reconciliation
 - Census updates

Data Dimensions is 100% HIPAA-compliant. We protect the confidentiality and integrity of patient information and ensure regulatory compliance.



Outsourcing your prescription services provides you with:

- ▶ An efficient, highly flexible solution, allowing you to enjoy cost savings
- ▶ Compliance of regulatory requirements, such as HIPAA and state mandates
- ▶ Experienced staff, using Six Sigma® methodologies, ensuring you the highest level of quality
- ▶ A streamlined approach with guaranteed turnaround times, making critical data & information available when you need it
- ▶ Relief of routine duties, allowing your staff to concentrate on core competencies
- ▶ Remote processing with full auditing & reporting, allowing you room to expand while giving you peace of mind
- ▶ Redundancy for complete disaster recovery and business continuity

BECOME PROACTIVE TODAY

To learn how Data Dimensions can help you achieve your goals,

Call or visit our website:

p: 608.757.1100 • tf: 800.782.2907 • www.datadimensions.com