

▶ Medical Records Retrieval

Data Dimensions offers nationwide medical records retrieval, scanning, and storage services, enabling key personnel the ability to request and view medical records with enhanced features. Our web-based proprietary system provides user-friendly access to medical records and sharp images with real-time updates for status and notes regarding requests.

Figure 1: ddMedAccess provides easy access to critical information you need at any time.

Figure 1 is a screenshot of the medical records retrieval system, which consists of elements to request medical records and track requests throughout the process. A new medical records request can be assigned to different users in different locations. In addition, you have the capability to assign access to users and limited access on role-based levels, ensuring privacy and confidentiality.



Outsourcing your medical records retrieval services provides you with:

- ▶ Expedited acquisition of records
- ▶ Secure online access to records and sharp images/x-rays
- ▶ HIPAA compliance and protection
- ▶ An audit trail for your review at any time, ensuring transparency
- ▶ Strong customer service from experienced staff
- ▶ Flexibility to customize our system to fit your needs
- ▶ Modern technology with no need to purchase any software
- ▶ Quick implementation

Our goal of providing excellent customer service through experienced staff has remained a priority for over 25 years. We understand that clients have differing business rules and unique needs; therefore, we allow for flexibility. We have the capability to customize the system to meet your needs.

Consider what our clients say... "In spite of the fact that the problem was 100% on our side, your team was completely committed to recovering from the error. They were not 'just there' to support the process, they took the lead to organize calls, facilitate meetings, and coordinate the work effort. As a result, their leadership, commitment, and execution served to greatly enhance the reputation and credibility of Data Dimensions throughout our organization. Many thanks for giving us such a fine support team."

~ Executive of large TPA

BECOME PROACTIVE TODAY

To learn how Data Dimensions can help you achieve your goals,

Call or visit our website:

p: 608.757.1100 • tf: 800.782.2907 • www.datadimensions.com