

## ▶ EOB Processing

With over 25 years experience, Data Dimensions relieves you of the data entry and manual operations of EOB processing. Utilizing state-of-the-art equipment and software, we have optimized the process to provide extremely high quality EOB images with indexes in standard 835 format, using your business rules.

**Automate and accelerate processing times and increase revenues by turning your multiple documents into a single, streamlined approach, while increasing accuracy.**

We understand that clients have differing business rules and unique needs. Using Six Sigma® methodologies, a dedicated, experienced project manager works with your team to understand your current processes. Building upon those, we create a project plan and workflow that allows for your unique needs, while providing guidance to best practices.

We customize the solution to meet your specific challenges and unique needs. The following are some options Data Dimensions offers with EOB processing:

- ▶ Hardcopy documents received via fax, mail, and/or carrier.
- ▶ Prioritize processing, such as multi-patient EOBs or according total dollar amount prioritization.
- ▶ Exception procedures, such as flagging and routing options for manual review of certain EOBs.
- ▶ Extracted data automatically validated at any level you choose, including service lines, patients, account numbers, etc.
- ▶ Reconciliation to amount by batch or check.
- ▶ Customized reports.
- ▶ Export data to any other applications and/or formats for back-end processing, such as SAP and ERP.
- ▶ Electronic EOBs delivered through our web-based, hosted ASP system, Collybus, which offers 24/7 availability.
- ▶ Full records storage, including short-term, long-term, archival, and destruction options available.

Data Dimensions' automated EOB processing solution creates immediate improvements to payment and expense reimbursement processes. Realized savings go straight to your bottom line, from reduced labor and operating costs, increased productivity, and quicker reimbursements.



### **Outsourcing your EOB processing provides you with:**

- ▶ Expedited processing, allowing for greater profitability
- ▶ Guaranteed quality & quick turnaround times
- ▶ HIPAA compliance & protection
- ▶ Strong customer service from experienced staff
- ▶ Flexibility to customize our system to fit your needs
- ▶ Acknowledgements and reconciliation of payment remittance files
- ▶ Competitive advantage & improved customer relations
- ▶ Full redundancy & disaster recovery

## **B E C O M E   P R O A C T I V E   T O D A Y**

**To learn how Data Dimensions can help you achieve your goals,**

**Call or visit our website:**

p: 608.757.1100 • tf: 800.782.2907 • [www.datadimensions.com](http://www.datadimensions.com)